

Ivan de la Garza

Product Designer

I like people and I love the process of understanding and solving for their needs. Empathy is essential to my process of understanding problems and often leads me to falling in love with the problems themselves- but never the solutions. To me, User Experience is the intersection between understanding a problem and helping people

Experience



Interaction Designer

Medallia, Palo Alto, CA JAN 2013 - PRESENT

Working on interaction design for Medallia's self service report builder previously i worked on visual and interaction design for self service survey builder and visual design for client surveys.



Web Designer

SugarCRM, Cupertino, CA OCT 2011 - JAN 2013

Our team of two designers, a developer and our manager were responsible for the design, coding, and maintenance of SugarCRM's web properties, including the company's website, conference websites, CRM events' websites and collateral material.



Web design and New Media

Academy of Art University, San Francisco, CA

SEP 2007 - OCT 2011



Computer Science and Engineering

Sonoma State University, Rohnert Park, CA

AUG 2005 - OCT 2007



Web Design Freelance / Developer

Non-Profit Organizations, CA USA 1998 - 2002

Design and implementation of websites for local non-profit organizations



Industrial Engineering Field, Logistics

Chrysler Corporation / Saltillo, Mexico

Logistics coordinator for one of Chrysler assembly plants in Saltillo Mexico



Industrial Engineering

Instituto Tecnológico de Saltillo / Saltillo, Mexico

Skills

Interaction Design

Visual Design

Adobe Suite

Sketch App

InVision

Omingraffe

Balsamiq

HTML

CSS

Contact

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